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**Re: [REDACTED] - SSM Nagar - Handing Over Possession of Flat – Reg.**

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Logesh Kumar &lt;[REDACTED]@gmail.com&gt;

Tue, May 8, 2018 at 11:07 AM

To: SSM BUILDERS &amp; PROMOTERS SSM &lt;ssmbuildersandpromoters@gmail.com&gt;

Dear Sir,

At the outset , I wish to thank you for accepting my request to get the keys from you and doing the same amidst your busy schedule.

I would like to thank you secondly for the fans, lights, exhausts, water heaters that you have provided , even though you don't have to.. Who does all these for free in the present world ?

I have moved in last week. I am overall happy with the quality that you have delivered as you promised.

I am very impressed with the way your engineers have been assisting us and responding to us. I know they have been blasted for reasons beyond their & SSM control( Day before yesterday's powercut is an example) but they have been very patient hearing all those. hats off to you guys.

I very well understand that there will be teething issues before this complex settles down and I am also very sure if there is ample support for you , you will bring all those you promised and more than that as well. I wish that the almighty gives you good health and wealth to fulfill all your dreams which in turn will fulfill ours as well. As you told us during the key handover that God will show a way for all the problems, I sincerely wish to hear from you that all issues are solved and you are in a very happy state of mind.

Thanks a lot Sir, Take care of your health as well.

Regards,  
Logesh